

GDPR Compliance Statement

Effective Date: 07 August 2024

PROTEMP Exhibitions and Conferences Sdn Bhd is committed to protecting the privacy and security of your personal data. This GDPR Compliance Statement outlines our approach to ensuring that we comply with the General Data Protection Regulation (GDPR) (EU) 2016/679.

1. Data Collection

We collect personal data that you provide to us directly, including but not limited to:

- Name
- Email address
- Phone number
- Company/Organization
- Job title
- Industry

We may also collect additional information as necessary to fulfill the purposes outlined in this document.

2. Purpose of Data Collection

Your personal data is collected and used for the following purposes:

- To manage your registration and participation in our events
- To communicate with you regarding event-related updates and information
- To send you promotional materials related to our events and services
- To gather feedback to improve our future events and services
- To comply with legal obligations
- Legal Basis for Processing

3. The legal basis for processing your personal data includes:

- Your consent, where required
- Performance of a contract with you
- Compliance with legal obligations
- Our legitimate interests, provided these do not override your rights and freedoms

4. Data Protection and Security

We implement appropriate technical and organizational measures to ensure the security of your personal data and protect it against unauthorized access, alteration, disclosure, or destruction. These measures include:

- Secure storage solutions
- Encryption of data where applicable
- Access controls to limit access to your data
- Regular security assessments and audits

5. Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes for which it was collected or as required by law. Once the data is no longer needed, we will securely delete or anonymize it.

6. Your Rights

Under the GDPR, you have the following rights regarding your personal data:

- Right to Access: You can request a copy of the personal data we hold about you.
- Right to Rectification: You can request correction of any inaccurate or incomplete data.
- Right to Erasure: You can request deletion of your personal data, subject to certain conditions.
- Right to Restrict Processing: You can request restriction of processing under certain circumstances.
- Right to Data Portability: You can request the transfer of your data to another organization.
- Right to Object: You can object to the processing of your data in certain situations.

To exercise any of these rights, please contact us at info@protempgroup.com.

7. Data Sharing and Disclosure

We do not share your personal data with third parties without your consent, except as required by law or to protect our rights. We may share your data with:

Service providers who assist us in operating our business and providing our services
Regulatory authorities, if required by law

8. International Data Transfers

If your personal data is transferred to and processed in countries outside the European Economic Area (EEA), we ensure that appropriate safeguards are in place to protect your data in accordance with the GDPR.

9. Updates to this Statement

We may update this GDPR Compliance Statement from time to time to reflect changes in our practices or legal requirements. We will notify you of any significant changes through our website or other appropriate communication channels.

10. Contact Us

If you have any questions or concerns about this GDPR Compliance Statement or our data practices, please contact us at:

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